

SIMPLY CLEVER

ŠKODA



# New Vehicle Warranty



**Useful Information:** For information about our new cars, latest offers, owning a Škoda and to find your nearest retailer, please log onto [www.skoda.co.uk](http://www.skoda.co.uk)

Škoda Roadside Assistance:  
0800 52 66 25

Škoda Customer Services:  
08457 745 745  
[customerservices@skoda.co.uk](mailto:customerservices@skoda.co.uk)

To get the most from your Škoda, please ensure you read and understand your Owner's Manual and Service schedule booklet which you will find in the glovebox.

Please contact your local Škoda retailer if you have any further questions.



ŠkodaAuto are pleased to provide a two year unlimited mileage warranty against defects in material or manufacture on all its new vehicles. In addition ŠkodaAuto UK provides a further warranty on new vehicles supplied by them, through their appointed retailer network which is valid until the vehicle has completed 60,000 miles or the end of the third year, whichever is the sooner. In the event of a vehicle becoming defective due to faulty material or manufacture, it must be promptly returned to an appointed Škoda Retailer or Authorised Repairer where it will be repaired free of charge.

The warranty commences on the date of delivery to the first owner and is transferable to the second and subsequent owners. To obtain the full benefit of this warranty it is essential that the vehicle is properly serviced in accordance with the manufacturer's instructions.



**Three-year Vehicle Warranty.** All new Škoda passenger cars purchased from an authorised Škoda retailer in the United Kingdom qualify for a three-year vehicle warranty consisting of a two-year/unlimited mileage manufacturer's warranty and a third year warranty with a 60,000 mile limitation.

Should a defect in manufacture occur with your vehicle during the three-year warranty period and it is within the mileage limitation, any member of the Škoda authorised network will be able to carry out the necessary rectification, free of charge, whether or not they were the original supplying retailer.

If you have modified the vehicle with the addition of accessories or other equipment, you may be charged for the removal of such equipment if so required to effect a repair.

The warranty is not affected by any change in ownership of the vehicle.

Any part which is replaced becomes the property of Škoda. Any replaced parts are covered for the unexpired period of the vehicle warranty.

**The third year warranty with 60,000 mile limitation.**

After the first two years of your warranty, your vehicle will be covered by a third year Škoda authorised network warranty if:

- The vehicle has not exceeded 60,000 miles
- The vehicle was imported by Škoda UK and supplied through the United Kingdom Škoda authorised network

This warranty will terminate on the anniversary of the third year from the date of original registration or at 60,000 miles, whichever is soonest. Should the mileage exceed 60,000 miles within the first two years, the two-year manufacturer's warranty will still be valid, but you will not automatically have a third year of warranty.

Once the three-year warranty has expired, you can purchase a further warranty for additional years and higher mileages; however, this additional warranty must be purchased before the mileage reaches 60,000.

Please contact any member of the Škoda authorised network for further information.

Items where the lifetime of the component is or can be influenced by driving style and external factors will only be considered under the terms of the warranty for a period of six months or 6,500 miles (whichever is soonest).

Beyond that limit, the defects must be classified as wear and tear and will not be covered by the Škoda warranty.

Components subject to wear and tear are as follows:

- Brake linings and disc pads
- Clutch release bearings
- Clutch pressure plates and centre plates
- Tyres
- Wiper blades (wiper rubbers have no warranty owing to their conditions of use)
- Seat and backrest covers
- Floor coverings
- Spark plugs
- Batteries for key fobs and alarms
- Light bulbs
- Shock absorbers

Mechanical adjustments after six months or 6,500 miles are also excluded from warranty cover such as:

- Adjustments to doors, flaps, boot lids, bonnets, sunroof
- Brake adjustment
- Clutch adjustment
- V belt adjustment
- Ignition adjustment
- Headlight adjustment
- Steering geometry adjustments
- Wheel balancing

Filters, gaskets, lubricants and sundry items are only accepted as part of a valid repair.

**Travelling abroad in the first two years of your warranty.**

In the event of warranty repairs being necessary when travelling abroad, any member of the Škoda authorised network in the country you are visiting will be able to carry out any rectification work under the terms of the manufacturer's warranty. They will require the vehicle information data details contained in the front of your car's Service schedule book to enable them to carry out the repairs. They will undertake the repairs free of charge.

**Travelling abroad within the third year of your warranty.**

Should your Škoda suffer a manufacturing defect covered by the third year warranty while outside the United Kingdom, the repair must be carried out by a member of the Škoda authorised network in that country. The cost should be settled by you with the repairer and a claim made for reimbursement through your local member of the Škoda authorised network in the UK.

In order for reimbursement to be possible the repair invoice should be returned to a member of the Škoda authorised network in the UK within 14 days of the invoice date.

**Servicing.** Your vehicle should be serviced in accordance with the manufacturer's technical guidelines. Any damage to, or defect in, the vehicle caused by poor or insufficient servicing will not be remedied under the vehicle's warranty. Please ensure that you maintain sufficient records to enable the Škoda authorised network to confirm that the vehicle has been appropriately serviced. In any event, please ensure that the Service schedule book in your vehicle is stamped by the retailer/authorised repairer carrying out the service work.



**General terms and conditions.** The cover provided shall be subject to the following terms and conditions:

- You will complete any forms, give details and furnish any proof required in relation to a claim that Škoda or its authorised network may require
- Škoda reserves the right to appoint its own or an independent consultant engineer to inspect the vehicle prior to repair or replacement of the part(s) covered
- No party, other than Škoda, may amend the terms and conditions of the warranty in any way.

**Exclusions.** Types of damage not covered by the warranty include, but are not limited to:

- Damage caused by your failure to take all reasonable steps to prevent mechanical damage from occurring, for example, taking appropriate action in the event of warning lights appearing.
- Damage or defects caused by not having the vehicle serviced in accordance with the manufacturer's technical guidelines.
- Damage or defects caused by improper use of the vehicle, neglect, or use of the vehicle for motor sports activities.
- Damage caused by an accident.
- Damage to paintwork or chrome caused by external influences, climatic, thermal, chemical or industrial pollution.
- Damage resulting from the use of non-original replacement parts. Items which are excluded from warranty cover include, but are not limited to:
- Components or equipment which are not part of the vehicle at the point of original manufacture.

- Fair wear and tear items, such as brake pads, brake discs, brake and clutch linings, wiper blades, spark plugs, bulbs and fuses, tyres, carpets and seat covers.
- Fluids, oils and coolants (except as part of a valid repair).
- Bodywork, unless the vehicle is subject to the Škoda anti-perforation warranty.

Routine maintenance and servicing is not covered by the warranty.

Incidental or consequential costs such as hotel charges, car hire, loss of personal effects or income are not recoverable under the terms of the warranty.

**Replacement Parts Warranty.** All Škoda original replacement parts carry a warranty for a period of two-years/unlimited mileage from the date of purchase. Items with warranties in excess of two years will be advised to you at the time of purchase. The two-year warranty does not apply to parts fitted under the terms of the vehicle warranty, which are warranted for the remaining period of the vehicle warranty.

**Accessories Warranty.** Škoda approved, supplied and fitted accessories are covered for three-years/ unlimited mileage\* if they are ordered and included in the purchase price of the car at date of delivery. Any Škoda approved accessories supplied and installed after delivery are covered for two-years/unlimited mileage\*. If you specify an accessory that is not approved, the terms of warranty, if any, should be clarified with the manufacturer of that accessory.

**Three-year Paint Warranty.** All Škoda passenger cars are provided with a warranty for a period of three years from the date of first registration against any manufacturing defects with the paintwork. The only preconditions are:

- The defect must be reported to a member of the Škoda authorised network as soon as it is discovered. This must, of course, be within the warranty period.
- The defect must not be due to external influences such as accident damage, climatic, thermal, chemical or industrial pollution, insufficient care or maintenance. This will be determined by a member of the Škoda authorised network at the time of inspection.

**Body Protection Warranty.** All new Škoda vehicles are fully protected during manufacture against corrosion emanating from inside the body panel for 12 years from the date of first registration. The only preconditions are:

- The defect must be reported to a member of the Škoda authorised network as soon as it is discovered. This must, of course, be within the warranty period.
- The perforation must not have been caused originally by damage, neglect, insufficient care or maintenance, or by external rusting.
- All body repairs will be carried out promptly in accordance with the manufacturer's technical guidelines, using only approved parts and materials, in order to maintain the original level of anti-corrosion protection.

\*Some items, for example Road Angel and Gateway, may only come with a one year warranty.

Please contact any member of the Škoda authorised network for further information.





The information in this brochure referring to specification, design, equipment, material and external appearance relates to the time at which this brochure was printed. Whilst every effort is made to ensure its accuracy, the information in this brochure is not binding and is subject to alteration. Some illustrations in this brochure depict left hand drive models, with both standard and optional equipment shown. Please confirm exact specifications, prices and colour availability with your Škoda retailer who will be notified of any specification changes as they occur.

**Edition:** UK 06/11

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